



WEBSITE PRIVACY POLICY

Your privacy is just as important to us as it is to you. RidgeviewTel™ values you, our clients and customers, and respects your privacy.

The information we collect is restricted to only those employees and agents who need to know relevant information to provide products and services to you. We maintain physical, electronic, and procedural security measures to protect this information.

The website located at www.ridgeviewtel.com (the "Website") is operated by RidgeviewTel (hereinafter may be referred to as "us," "we," and "our"). RidgeviewTel has created this privacy policy to demonstrate our firm commitment to the privacy of our visitors and customers. RidgeviewTel is committed to respecting your privacy and recognizing your need for appropriate protection and management of personally identifiable information you share with us (the phrases "personally identifiable information" and "personal information" mean any information by which you, individually, can be identified, such as your name, address, telephone number, etc.). The purpose of this privacy policy is to inform you when you visit our Website how we use such information, and the choices you have regarding our use of, and your ability to review and correct, your information.

A Special Notice about Children

Children (under the age of 18) are not eligible to use the Website unsupervised, and we ask that children do not submit any personal information to us. If you are under the age of 18, you may only use this Website in conjunction with, and under the supervision of, your parents or guardians. This Website is not designed to attract children under the age of 13.

General

In general, you may visit many pages of the Website without telling us who you are or revealing any personal information about yourself. We may track the Internet domain address from which people visit the Website and analyze this data for trends and statistics, but individual users will remain anonymous unless they voluntarily tell us who they are.

Sometimes (such as when you purchase or order a product, subscribe to a service, register or participate in contests, sweepstakes, or promotions) we will ask you to provide personal information about yourself, such as your name, shipping/billing addresses, telephone number, e-mail address, credit card information, birth date, gender, occupation, or personal interests. We also maintain a record of your online purchases. Whether or not you choose to provide the information we request is entirely up to you. But if you choose not to provide the information, we request, you may be unable to purchase products, or access certain services, offers and content on the Website.

Collection and Use of Personal Information

If you choose to provide information to us through our Website, you may be asked to provide us with personal information, such as your name, address, postal address and telephone number, your e-mail address, a password, other identifying information (such as your mother's maiden name, city of birth, or pet name), and resume. If you choose to purchase a product from us, we will collect additional personal information, including your billing address, shipping address and credit card number and expiration date in order to process your purchase properly. We also may ask you for personal information when you ask us for information, subscribe to a RidgeviewTel service or publication, or download information.

Your personal information enables us to provide you with the information you have requested, provide you with information regarding the status of your assets and transactions, fulfill your purchases and provide you with information regarding future products and services that may suit your particular interests. We also use your personal information to help identify you if you lose your password and to help you quickly find information on the Website.

If you believe that any of your personal information is incorrect, or has been changed since your registration at the Website, please send an email message to support@ridgeviewtel.com explaining the correction or change and provide any relevant confirmation or reference number.

Safe Harbor

RidgeviewTel adheres to the U.S. safe harbor policy privacy principles of notice, choice, onward transfer, security, data integrity, access, and enforcement and is registered with the U.S. Department of Commerce's safe harbor program (www.export.gov/safeharbor). If you have any questions regarding this policy, contact RidgeviewTel through the Website or write to us at 1880 Industrial Circle, Ste. C, Longmont, CO 80501.

Cookies

The Website uses Web beacons and cookie technology to improve the quality of your experience. A cookie is a small file that contains information sent by a website that is saved on your hard disk by your computer's browser. Cookies store information that a website may need in order to personalize your experience and gather website statistical data. Any time you visit the Website to browse or to read or download information, we collect and store the name of the domain and host from which you access the Internet (for example, mes.com, aol.com, etc.); the Internet protocol (IP) address of the computer you are using; the browser software you use and your operating system; the date and time you access the Website; and the Internet address of the website from which you linked directly to the Website. We use this information to measure the number of visitors to areas of the Website, and to help us make the Website more useful and interesting to your visitors. We use information from cookies in the aggregate to analyze for trends and statistics, and then discard it--we do not track individuals, only instances of entry onto the Website.

Some consumers may not know that cookies are being placed on their computers when they visit websites. If you want to know when this happens, or to prevent it from happening, you can set your browser to advise you when a website attempts to place a cookie on your computer.

Do We Share Your Information?

We do not rent or sell your personal information to unaffiliated third-parties (outside the RidgeviewTel corporate family) to market their services or products to you. We may disclose your personal information with our partners and third-parties as follows: (1) in performing functions on behalf of RidgeviewTel, such as processing credit card transactions; (2) providing you with product offers via e-mail or postal mail; (3) tracking information generated through the Website; (4) with your consent; (5) as required by legal process; and (6) to the primary account holder. Our partners and third-party independent contractors are obligated contractually not to use or share your personal information for unauthorized purposes.

RidgeviewTel also may disclose your personal information to comply with a court order, subpoena, search warrant, or other legal process; to comply with legal, regulatory, or administrative requirements of any governmental authorities; to protect and defend RidgeviewTel, its parent, its subsidiaries and affiliates, and their officer, directors, employees, attorneys, agents, contractors, and partners, in connection with any legal action, claim, or dispute; to enforce the Terms and Conditions of Use of the Website; to prevent imminent physical harm; and in the event that we find that your actions on the Website violate any laws, or Terms and Conditions of Use, or any of our usage guidelines for specific products or services.

We reserve the right to transfer your personal information to a third party in the event of a transfer of all or substantially all of RidgeviewTel's assets, provided that the third party agrees to adhere to the terms of this privacy policy

Opt Out

You may "opt out" of having your personal information shared for purposes of receiving product offers via e-mail or postal mail, and from receiving product offers directly from us via e-mail, by simply sending an email to us at support@ridgeviewtel.com. Additionally, you can opt out by providing us written notice via postal mail identifying which communications you choose not to receive by writing us at: 1880 Industrial Circle, Ste. C, Longmont, CO 80501.

If you choose not to give us your personal information at all, you can still access the Website; however, you will not be able to access areas that require registration or personal information.

Third-Party Hosting

RidgeviewTel contracts with a third party to maintain and host the Website. Therefore, any information you submit, including personal information, will be placed and stored on a computer server maintained by this third-party host. The third party has agreed to implement technology and security features and strict policy guidelines to safeguard the privacy of your personal information from unauthorized access or improper use.

Wireless Communications Security

We cannot guarantee that your communications using our services will be private or secure. Although it is illegal for unauthorized persons to intercept or access your communications or information, such interceptions or access can occur.

Site Technologies

RidgeviewTel does not provide the technologies used to build the Website, and therefore, neither recommends nor endorses the same. Any information regarding identified technologies, including their capabilities, limitations, and applications, should be sought directly from their manufacturers. RidgeviewTel hereby disclaims any rights to trademarks, service marks, trade names, logos, copyrights, patents, domain names, or other intellectual property interests of third parties.

Links to Other Materials

The website contains links to other sites. These links are an accommodation to the respective third-party site owners and for your convenience. Sites linked to and from the Website are not necessarily under the control of RidgeviewTel, and RidgeviewTel shall have no responsibility or liability whatsoever for the content or privacy practices of any linked sites, or any link or linking program at any time. You should read and understand RidgeviewTel's policies with respect to such third-party links, as stated in the Terms and Conditions of Use of the Website.

Security

The Website has security measures in place to protect the loss, misuse, and alteration of the information under our control. All credit card information utilizes state-of-the-art **Secure Socket Layer (SSL)** encryption technology. Although we cannot guarantee that your personal information will not be lost, altered or misused, we strive to prevent such occurrences.

Effective Date and Changes

This privacy policy is effective as of January 1, 2009. To see what has changed, click here [add link]. RidgeviewTel reserves the right to modify the terms of this privacy policy at any time and in its sole discretion, by posting a change notice on this page. YOUR CONTINUED USE OF THE WEBSITE FOLLOWING OUR POSTING OF A CHANGE NOTICE WILL CONSTITUTE BINDING ACCEPTANCE OF THOSE CHANGES.

How to Contact Us

If you have any questions regarding this policy, direct your privacy-related comments or questions through e-mail to: support@ridgeviewtel.com or to the address below:

RidgeviewTel
1880 Industrial Circle. Ste. C
Longmont, CO 80501